

Salt and Pepper Catering Work Experience KS2

Welcome to Salt and Pepper Catering Ltd.

We're very happy that you're joining us for your virtual work experience.

Salt and Pepper creates fast, tasty food and serves it directly to the public. That means we work hard to make food that is:

- • Quick to prepare
- • Enjoyable to eat
- • Made safely and hygienically
- • Served politely to customers

Food chefs at Salt and Pepper think about:

- • Ingredients
- • Cooking methods
- • Packaging
- • Prices
- • Customer service

Now it is your turn to think like someone in catering.

When you have finished all the tasks and your teacher is happy with your work, you will have completed your virtual work experience with us.

Best wishes,
The Salt and Pepper Catering team.



Starter Task – Build the perfect fast food service.

Your goal:

: Decide which actions are good in fast food catering and which are not.

What to do:

1. Read the list below.

- • Washing hands before cooking
- • Leaving ingredients on the floor
- • Smiling at customers
- • Forgetting to clear tools
- • Using fresh ingredients
- • Speaking politely
- • Mixing raw and cooked foods together

2. Sort into two groups.

Good choices for safe and happy service / not good choices

3. Explain why you have put each item on the chosen list.

Suggested search prompts:

- • 'Fast food hygiene for children'
- • 'Good customer service explained simply'
- • 'Safe cooking habits for kids'



Starter Task – Build the perfect fast food service.

Helpful vocabulary

Hygiene – keeping everything clear

Fresh – recently prepared, not old

Service – how staff treat customers

Ingredients – the foods used to make a meal

Sentence starters

A good choice is....because...

This is not a good choice because...

Chefs should....

Good customer service is...

Example

A good choice is washing hands before cooking because it keeps germs away from food. Mixing raw and cooked foods together is not a good choice because it can make people ill.

Main Task – Invent a new fast food meal

Your goal:

Create a simple fast food meal that Salt and Pepper could sell.

What to do:

1. Invent your own fast food item. It could be:

- • A wrap
- • A burger
- • A rice box
- • A salad pot
- • A snack bowl
- • Or something completely new

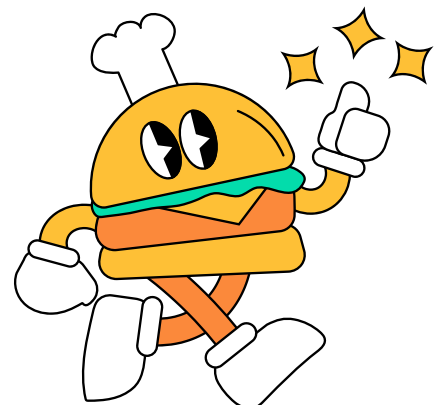
2. Write or draw:

- • The name of your meal
- • 4 ingredients
- • How it is put together (steps_
- • One way it keeps customers happy e.g. taste, value, quick to serve

3. Explain why your meal would be popular

Suggested search prompts:

- • 'Simple fast food ideas for kids'
- • 'What makes fast food tasty?'
- • 'Menu ideas for kids'



Main Task – Invent a new fast food meal.

Helpful vocabulary

Flavour – how food tastes

Preparation – getting food ready

Portion – the amount given to one customer

Value – fair price for the meal

Sentence starters

My meal is called...

The ingredients are....

To make it, you....

Customers will like it because...

Example

My meal is called 'crunchy chicken pocket'. The ingredients are chicken strips, lettuce, mayo and soft flatbread. To make it, you...

Extension Task – Take customer orders clearly

Your goal:

Practise speaking politely and clearly to a customer.

What to do:

1. Pretend you are at the serving counter in Salt and Pepper.

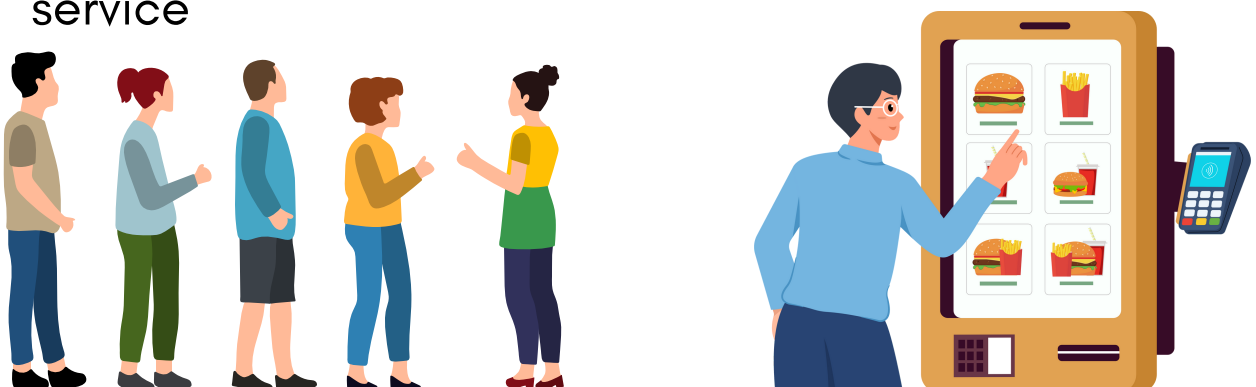
2. Write a short customer conversation that includes:

- • A friendly greeting
- • Asking what they would like to order
- • If they have any allergies
- • Repeating the order back to check
- • A polite goodbye

3. Explain why good customer communication matters.

Suggested search prompts:

- • 'Polite customer service for children'
- • 'How to take food orders clearly'
- • 'Why communication matters in food customer service'



Extension Task – Take customer orders clearly

Helpful vocabulary

Polite – friendly, respectful

Order – what a customer asks for

Repeat – say something again to check

Communication – sharing information clearly

Sentence starters

Hello, welcome to...

What would you like...

Just to check, you would like...

Do you have any allergies?

Example

Hello. Welcome to Salt and Pepper. What would you like to order today? Can I check – do you have any allergies?